



January 2013

Dave Singleton
Central States Roofing Company, Inc.
5925 Omaha Boulevard
Colorado Springs, CO 80915

Dear Dave:

The annual Master Contractor Program recognizes top-tier Firestone Red Shield® licensed contractors that are committed to outstanding service, craftsmanship and quality roofing system installations. Firestone Building Products Company, LLC, would like to acknowledge Central States Roofing Company, Inc. with the 2013 Firestone Master Contractor and Inner Circle of Quality Awards, two of the industry's most distinguished commercial roofing awards.

This is the sixth Firestone Master Contractor Award Central States Roofing Company, Inc. has achieved. The firm attained this status based on total square footage installed and Quality Points accumulated for outstanding inspection ratings on Firestone Red Shield® warranted RubberGard™ EPDM, UltraPly™ TPO, UNA-CLAD™ metal and asphalt roofing system installations completed over the past year.

Central States Roofing Company, Inc. also has earned the respected Firestone Inner Circle of Quality Award for the fifth time. The Inner Circle of Quality Award recognizes a select group of Master Contractors that installed a minimum of four warranted Firestone roofs in each of the past five years, maintained at least two million square feet of Firestone roofs under warranty, and achieved an annual Quality Incidence Rating (QIR) of 2.0 or less. Firestone's QIR measures each contractor's quality performance based on warranty repair incidences per million square feet under warranty.

On behalf of Firestone, I congratulate Central States Roofing Company, Inc. on these remarkable accomplishments. The firm demonstrated superior skill in completing top-quality roofing projects and provided excellent customer service, which uphold our high commercial roofing standards. We are pleased to recognize Central States Roofing Company, Inc. for these great achievements and are excited to maintain our strong partnership as we move forward providing building envelope solutions.

Sincerely,

A handwritten signature in black ink, appearing to read "Tim Dunn".

Tim Dunn
President, Firestone Building Products